



PSAI Committee Reports

January 15, 2025

CERTIFICATION COMMITTEE

Dear Board,

We continue to work on the "Non-Service Tech Certificate Program" (name pending). We feel that this will be an excellent opportunity for non-route company employees to learn the proper processes involved in service, delivery & pickup, safety, and more that occur on the jobsite and on route. This understanding will help the admin, office and sales staff to provide even better customer service and to further improve inter-company communication.

Our next meeting is January 20th.

Respectfully submitted,
Jeff & Steve

EVENTS COMMITTEE

Dear Board,

47th Annual Nuts & Bolts, Scottsdale

We have the program and the volunteer positions filled. We are ready for this event!

A few notes of interest:

The Roundtable are all covered - with backups and overflow tables ready. There are 5 new topics:

- Onboard Truck Cameras
- Routing Apps / Software
- Pump Maintenance
- Brokers
- Managing Workloads During Employees' Scheduled Time Off
- The agenda for the three Breakout Sessions is complete:
- Session 1 - Keynote Speaker Gene Marks will lead "The Looming Tax Storm: Maximizing Your Company's Tax Savings Before Big Changes Happen"

Session 2 - PSAI 101 will feature:

- PSAI Big Picture - 10 minutes
- PSAI Learning Center - 10 minutes
- Employee Health Benefits Program - New Broker: Bona Vida - 10 minutes
- Mentorship Program - 10 minutes
- Q & A - 10 minutes

Session 3 - "Professionalism in Portable Sanitation" Course - Led by the Training Committee
Panel Discussion - "PSAI Scaling Panel" (Company Size) will feature:

- Chris Dundon - Dundon Plumbing - Small Size
- Kym Wilkinson - Wilkinson Portables - Medium
- Steve Brodeur - The Throne Depot - Large
- There will be a "practice session" with the panelists so that the actual event runs even more smoothly

Promotion of the Event - In addition to the great work that JJN Multimedia is doing, the next Newsletter will have an "Industry Artifact" featuring the history of our Nuts & Bolts.

Next Meeting - January 14th

We will finalize any Nuts & Bolts details and then begin to dedicate our time to the November Convention and Trade Show

FYI ... Potential Future Regional Meetings

While this is still in the planning stages, Jeff has almost completed another "Industry Artifact" that deals with the history of chapters and local associations in the PSAI. Unknown to him - and perhaps most Members - there have been an amazing total of 19 chapters that represented some 31 states over the last 53 years! There is interesting documentation as to how and why some of these chapters were formed (regional issues, etc.) There is also content as to meeting and event topics / schedules. When this is completed, it can be forwarded to the Board before it appears in the February Newsletter. (This may actually evolve into a chapter in the next edition of the History Book.)

Respectfully submitted,

Jeff & Michelle

MEMBERS BUSINESS SUCCESS COMMITTEE

The Committee continues to discuss the potential of regional meetings in lieu of feedback from the Board's last meeting. A new group of mentors are being trained this month.

STANDARDS & GUIDANCE COMMITTEE

ANSI Z4.3 & Z4.4 – ANSI has asked the committee to resubmit evidence of procedural compliance to ANSI via the [BSR-9 Form](#).

Assuming approval of the standards, the committee discussed next steps:

1. Update PSAI information, prioritizing public facing and commonly referenced materials.
2. Create marketing materials including a document/infographic highlighting important changes to each of the standards.
3. Inform key stakeholders – PSAI Members, OSHA, National Association of Home Builders (NAHB), International Live Events Association (ILEA), International Festival & Events Association (IFEA), International City/County Management Association (ICMA)

4. Public announcement

Trailer Standard – Committee can begin this project after Z4.3 and Z4.4 are approved and next steps complete.

Vacuum Flush Technology – Determined that creating best practices is a logical first step and potentially creating or including in existing standards in the future.

Chris

SUPPLIER COMMITTEE

No Updates.

TRAINING COMMITTEE

No updates.