

PSAI Service Technician of the Year Award

NOMINATIONS DUE BY AUG. 7TH

First Place: The Service Technician of the Year receives a check for \$2,000. In addition, the PSAI will provide the winner with one complimentary Convention and Trade Show registration and a complimentary hotel room for up to three nights stay at the Daytona Grande Oceanfront Hotel during the event November 3rd - 5th. (Prizes are not transferable, and airfare or other travel expenses are not included in the award package.)

Second Place: The runner-up receives a check for \$1,000. In addition, the PSAI will provide the winner with one complimentary Convention and Trade Show registration and a complimentary hotel room for up to three nights stay at

the Daytona Grande Oceanfront Hotel during the event November 3rd - 5th. (Prizes are not transferable, and airfare or other travel expenses are not included in the award package.)

Candidates must be an “Ambassador of their Employer in the Portable Sanitation Industry” including the following:

- Commitment to Internal and External Customer Excellence
- Commitment to Employer and Portable Sanitation Industry
- Commitment to Safety
- Commitment to Quality Control

Selection of winners will be based on an assessment of performance in the following five areas:

1. General Role and Quality Assurance
2. Internal and External Customer Service
3. Safety
4. Cooperation and Compliance with Employer/Industry Waste-hauling Guidelines
5. Concern for Company Equipment

Don't miss the opportunity for your organization to:

- Bring the feeling of accomplishment and success to your top performers
- Encourage healthy competition within your organization
- Increase safety awareness and productivity
- Show the value in measuring, monitoring, and reporting employee performance
- Boost morale by having one of your employees voted “BEST SERVICE TECHNICIAN”

- Reward your top performers with monetary prizes from the PSAI

Guidelines and requirements:

- Open to Service Technicians employed by PSAI Operator Company Members in good standing only
- Nominations submitted after August 8th, 2025, will not be considered
- Previous second place winners and service technicians previously nominated are encouraged to reapply.
- Previous first place PSAI Service Technician Award winners do not qualify
- Employee must be employed in the portable sanitation industry for a minimum of a three (3) year period

Nominations must be submitted no later than Friday, August 7th, 2026.

Questions? Contact Veronica Crosier, Executive Director, at veronicac@psai.org

** Indicates required question*

Nominee Contact Information

1. Nominee Name *

2. Years of Industry Service *

3. PSAI Member Company Name *

4. Your Name *

5. Relation to the Nominee *

Example: Employer, supervisor, co-worker, etc.

6. Your Email *

We will contact you to share the status of your nominee once recipients have been selected. PSAI does our best to keep the names of recipients a surprise. We may ask for your help if your nominee is selected to get them to the Awards Ceremony and help this be a surprise for them.

General Role and Quality Assurance

7. Indicate the approximate percentage of time the nominee spends weekly for each of the following: *

- Pickup and Delivery
- Route
- Specials

Example: 50% Pickup and Delivery, 40% Route, 10% Specials

8. Does the nominee maintain the service schedule prescribed on a regular basis? *

Mark only one oval.

☐ Yes

☐ No

9. Outline special training, skills or qualifications of this applicant. *

Example: bilingual, special equipment certifications, special event lead, use of technology, etc.

10. Restroom service quality: Describe the level of nominee's service quality and how you measure quality. *

11. Efficiency: Describe how the nominee completes their work efficiently and give overview of company expectations. *

12. Accuracy: Explain how the nominee performs on paperwork, communication, unit placement and/or service accuracy. *

13. Describe the nominee's dependability regarding attendance record and tardiness. *

14. Has the the applicant been unable to work in their position as a service technician for any reason in the past year? *

Mark only one oval.

☐ Yes

☐ No

15. If yes, please record the number of days the nominee was unable to work.

16. Give examples of how this nominee takes initiative in their role to create positive results. *

Internal and External Customer Service

17. Does the nominee contribute to positive customer relations and/or sales? *

Mark only one oval.

☐ Yes

☐ No

18. Describe how the nominee demonstrates a positive attitude with dispatch, with management, and with customers. *

19. Attach any documentation reflecting sales or customer service performance.

Files submitted:

20. Attach any testimonials, press materials, or awards reflecting the applicant's positive customer service.

Files submitted:

Safety

21. If applicable, indicate the date of the last **at fault** motor vehicle accident. Include month, day, and year.

22. Attach a current copy of the applicant's Driver Motor Vehicle record. *

Files submitted:

23. Attach 1-3 testimonials regarding the applicant's safety awareness and/or positive driving experiences. *

Files submitted:

24. If available and applicable, attach copies of press oriented or award materials referencing the applicant's safety awareness, driving experience and training.

Files submitted:

Cooperation & Compliance with Employer/Industry Waste-Hauling Guidelines

25. Does the nominee maintain proper disposal documentation? *

Mark only one oval.

☐ Yes

☐ No

Concern for Company Equipment

26. Does the applicant show a respect for company equipment? *

Mark only one oval.

☐ Yes

☐ No

27. Does the applicant perform any maintenance tasks required? *

Mark only one oval.

☐ Yes

☐ No

28. Describe employer's testimonial that shows maintenance issues have been addressed and documented. *

29. Has this individual received a PSAI Service Tech of the Year Award in the past? *

Mark only one oval.

☐ Yes

☐ No

30. Is there anything else you would like to share about the employee? Please feel welcome to attach an additional document with anything else you would like to share about the employee (volunteerism, community involvement, extra curriculars, etc.)

31. Upload any additional attachments here.

Files submitted:

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